

# Posture Pro Software Support Rules

VenturaDesigns has never charged for updates or support for Posture Pro. Because updates are free and always available from this link

[http://www.posturepro.com/Download/PP\\*Install.exe](http://www.posturepro.com/Download/PP*Install.exe)

we require that the latest version be installed before making any request for support. Since there are no known issues with Posture Pro 8, any problems you encounter with previous versions will most likely be fixed the the update to PP8.

However, updates won't fix bad operational procedures. If your issue still persists, please refer to the Posture Pro video help library at

<http://www.posturepro.com/videohelp.htm> to learn how to do various tasks in Posture Pro.

Online URL: <https://posturepro.phpkb.cloud/article.php?id=5>